

Privacy Policy

We are committed to protecting your personal data and handling it responsibly. This Privacy Policy explains what data we collect, how we use it, and the rights you have in relation to your data.

Categories of Personal Data

We process the following categories of personal data:

- Name / Company name
- Company register number
- Contact person
- Business address and other customer addresses
- Contact details (telephone number, fax number, email address, etc.)
- Bank account details, credit card information
- Order information
- VAT identification number
- Customer service inquiries

Purpose of Data Processing

You have voluntarily provided us with your personal data. We process this data on the basis of your consent for the following purposes:

- Customer support and account management
- Our own marketing purposes, including the distribution of offers, advertising brochures, and newsletters (in both paper and electronic form)
- Reference purposes, to highlight existing or former business relationships

You may withdraw your consent at any time. Once withdrawn, we will no longer process your data for the purposes stated above. To withdraw your consent, please contact us at info@avixpense.com.

Additionally, the data you provide is required for fulfilling contracts and carrying out pre-contractual measures. Without this data, we cannot conclude a contract with you.

Data Storage

We store your personal data for the duration of your contractual relationship with us. Data required for accounting purposes is retained in compliance with Austrian legal requirements.

Data Processors and Recipients

We may engage third-party processors to support the processing of your data. We also share your data with certain recipients or categories of recipients, as specified in our General Terms and Conditions.

Some of your data may be processed outside the EU/EEA, specifically in the United States (see General Terms and Conditions). The adequacy of data protection in these cases is ensured by an adequacy decision of the European Commission under Article 45 GDPR.

We do not use automated decision-making or profiling.

Your Rights

You have the following rights under data protection law:

- Right of access
- Right to rectification
- Right to erasure
- Right to restriction of processing
- Right to data portability
- Right to object

To exercise your rights, please contact us at info@avixpense.com.

If you believe that the processing of your personal data violates applicable data protection law, or that your rights have otherwise been infringed, you have the right to lodge a complaint with the supervisory authority. In Austria, this is the Data Protection Authority: <http://dsb.gv.at/>

Contact

For any questions regarding this Privacy Policy, you can reach us at: info@avixpense.com
Our Data Protection Officer can be contacted at: +43 676 916 16 91